



Artwork by Gary Saunders  
A Bangerang/Wiradjuri/  
Dja Dja Wurrung/  
Yorta Yorta man.

# HELPING YOU WITH ENERGY AND WATER

Energy and Water Ombudsman (Victoria) (EWOV) helps you resolve **electricity**, **gas** and **water** company complaints. Our service is FREE.

**FREECALL**

**1800 500 509**

[ewov.com.au](http://ewov.com.au)



**ENERGY AND WATER  
OMBUDSMAN**  
Victoria **Listen Assist Resolve**

# **We're a FREE service**

that helps you with energy and water issues like:

- disconnection
- trouble paying
- debt collection
- high bills
- getting connected and changing company
- door-to-door and telephone marketing
- and much more

**We help fix all sorts of problems between you and your energy and water company, and can answer your questions - so give us a call.**

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EWOV acknowledges the Aboriginal and Torres Strait Islander people of this nation. We acknowledge the traditional custodians (the Wurundjeri people) of the land which our organisation is located and where we conduct our business. We pay our respect to Aboriginal ancestors and Elders, both past and present.